

Oshkosh Community YMCA Guest Policies

Children's Supervision Policy

Children Under Age 8:

- Must always be directly supervised by a parent or guardian unless enrolled in a staff-supervised program or activity.
- Child Watch is available for children ages 6 weeks to 7 years for supervision. *Child Watch is a member benefit for Oshkosh YMCA members only.*

Children Aged 8 and Older:

May use designated areas without direct supervision during non-school hours or days.

For more details on the Youth Code of Conduct and Membership Policies, please visit our website.

Redemption of Oshkosh YMCA Guest Passes

As a benefit, Oshkosh YMCA members receive unlimited free guest passes to share the Y experience with friends and family. Please note the following guidelines to ensure this remains a valuable benefit for all:

- Members in good standing who have a qualifying membership are eligible for the unlimited guest pass benefit.
 - The following memberships are not eligible for this benefit
 - Short term memberships (Annual Pay and Auto Pay Memberships are eligible)
 - Membership referrals
 - Members who are part of a Group Home membership
 - Inactive Medicare Advantage members
- Up to two complimentary passes per day are available per member.
- Oshkosh Y members must remain at the Y during their guest's visit. A photo ID is required for guests aged 16 and older. Please register your guest at the Front Desk upon arrival.
- Guests under 8 years old must be accompanied by an adult or guardian who is 16 years old or older at all times.
- Youth under 14 years old may use guest passes when accompanied by a parent or guardian upon arrival. The parent or guardian member assumes responsibility for their child's actions and those of their guest.
- Each guest may redeem a total of **5 free passes per calendar year**. The Y reserves the right to limit the number of passes provided, either by household or individual, in cases of overuse.
- All guest pass users must be accompanied by an Oshkosh Y member during the visit.

Important Note: The Oshkosh Y is unable to accept **previously issued paper passes** or **virtual passes** from another Y. All paper passes issued prior to the pandemic are no longer valid.

Guest Pass Requirements:

• All individuals aged **16 and older** must present a **photo ID** to redeem a free pass or purchase a day pass. Our system will register your photo for security purposes. **This is a requirement with no exceptions.**

Childcare and Safety Policy:

The Oshkosh Y is a state-licensed childcare provider and an Oshkosh Area School District 4K site. Due to the nature of our services, the YMCA has a **zero-tolerance policy** for anyone actively listed on a **sex offender registry**. We conduct regular screenings of all members, participants, and guests. If a match is found, we reserve the right to cancel memberships, terminate program participation, and deny access to the facility.

Code of Conduct and Behavior Expectations:

All members and guests are expected to follow the **Oshkosh Y Membership Code of Conduct** and uphold the **Core Values of the YMCA**. Failure to comply with these standards may result in the forfeiture of fees and expulsion from the facility.

Dress Code Guidelines:

- Please maintain a **family-friendly environment** at the Y. Clothing considered **undergarments** should not be worn as outerwear (e.g., sports bras).
- Inappropriate, immodest, or sexually revealing attire is not permitted.
- Swimsuits should only be worn in pool areas.
- Dress pants, jeans, or other clothing with rivets, buttons, or zippers that may damage the upholstery are not allowed.

Health & Wellness Areas (including indoor tracks and gyms):

- Shirts and closed-toed shoes are required in all these areas.
- **Exceptions:** Shoes are not required in the following classes: Water Aerobics, Yoga, Pilates, Eccentrics, and Tai Chi. Shoes are required for all other group exercise classes and within the wellness center for safety.

Youth Guest Policy:

• Youth guests must meet the **age requirements** for unsupervised facility use and be able to provide the following information: address, birthdate, parent's name, and emergency contact information.

Additional Information:

- High school-aged guests and older must provide a photo ID.
- Passes are per household membership, not per individual.
- **Free passes** are assigned to the primary member and cannot be transferred to children unless the primary member is present or gives consent.
- Primary members are responsible for their child's guest while at the Y.
- Complimentary passes from another Y are not accepted at Oshkosh Y.
- Reminder, all youth under the age of 18 should use the Youth locker rooms or they may use the Universal Locker room with their parent/guardian. Adult Locker rooms are for ages 18+.
- The Y reserves the right to limit the number of passes provided, either by household or individual, in cases of overuse.